

# Cambridge International AS & A Level

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**PSYCHOLOGY****9990/42**

Paper 4 Specialist Options: Application and Research Methods

**May/June 2025****MARK SCHEME**Maximum Mark: 60

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**Published**

This mark scheme is published as an aid to teachers and candidates, to indicate the requirements of the examination. It shows the basis on which Examiners were instructed to award marks. It does not indicate the details of the discussions that took place at an Examiners' meeting before marking began, which would have considered the acceptability of alternative answers.

Mark schemes should be read in conjunction with the question paper and the Principal Examiner Report for Teachers.

Cambridge International will not enter into discussions about these mark schemes.

Cambridge International is publishing the mark schemes for the May/June 2025 series for most Cambridge IGCSE, Cambridge International A and AS Level components, and some Cambridge O Level components.

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This document consists of **35** printed pages.

**Generic Marking Principles**

These general marking principles must be applied by all examiners when marking candidate answers. They should be applied alongside the specific content of the mark scheme or generic level descriptions for a question. Each question paper and mark scheme will also comply with these marking principles.

**GENERIC MARKING PRINCIPLE 1:**

Marks must be awarded in line with:

- the specific content of the mark scheme or the generic level descriptors for the question
- the specific skills defined in the mark scheme or in the generic level descriptors for the question
- the standard of response required by a candidate as exemplified by the standardisation scripts.

**GENERIC MARKING PRINCIPLE 2:**

Marks awarded are always **whole marks** (not half marks, or other fractions).

**GENERIC MARKING PRINCIPLE 3:**

Marks must be awarded **positively**:

- marks are awarded for correct/valid answers, as defined in the mark scheme. However, credit is given for valid answers which go beyond the scope of the syllabus and mark scheme, referring to your Team Leader as appropriate
- marks are awarded when candidates clearly demonstrate what they know and can do
- marks are not deducted for errors
- marks are not deducted for omissions
- answers should only be judged on the quality of spelling, punctuation and grammar when these features are specifically assessed by the question as indicated by the mark scheme. The meaning, however, should be unambiguous.

**GENERIC MARKING PRINCIPLE 4:**

Rules must be applied consistently, e.g. in situations where candidates have not followed instructions or in the application of generic level descriptors.

**GENERIC MARKING PRINCIPLE 5:**

Marks should be awarded using the full range of marks defined in the mark scheme for the question (however; the use of the full mark range may be limited according to the quality of the candidate responses seen).

**GENERIC MARKING PRINCIPLE 6:**

Marks awarded are based solely on the requirements as defined in the mark scheme. Marks should not be awarded with grade thresholds or grade descriptors in mind.

**Social Science-Specific Marking Principles  
(for point-based marking)****1 Components using point-based marking:**

- Point marking is often used to reward knowledge, understanding and application of skills. We give credit where the candidate's answer shows relevant knowledge, understanding and application of skills in answering the question. We do not give credit where the answer shows confusion.

From this it follows that we:

- a** DO credit answers which are worded differently from the mark scheme if they clearly convey the same meaning (unless the mark scheme requires a specific term)
- b** DO credit alternative answers/examples which are not written in the mark scheme if they are correct
- c** DO credit answers where candidates give more than one correct answer in one prompt/numbered/scaffolded space where extended writing is required rather than list-type answers. For example, questions that require  $n$  reasons (e.g. State two reasons ...).
- d** DO NOT credit answers simply for using a 'key term' unless that is all that is required. (Check for evidence it is understood and not used wrongly.)
- e** DO NOT credit answers which are obviously self-contradicting or trying to cover all possibilities
- f** DO NOT give further credit for what is effectively repetition of a correct point already credited unless the language itself is being tested. This applies equally to 'mirror statements' (i.e. polluted/not polluted).
- g** DO NOT require spellings to be correct, unless this is part of the test. However spellings of syllabus terms must allow for clear and unambiguous separation from other syllabus terms with which they may be confused (e.g. Corrasion/Corrosion)

**2 Presentation of mark scheme:**

- Slashes (/) or the word 'or' separate alternative ways of making the same point.
- Semi colons (;) bullet points (•) or figures in brackets (1) separate different points.
- Content in the answer column in brackets is for examiner information/context to clarify the marking but is not required to earn the mark (except Accounting syllabuses where they indicate negative numbers).

**3 Calculation questions:**

- The mark scheme will show the steps in the most likely correct method(s), the mark for each step, the correct answer(s) and the mark for each answer
- If working/explanation is considered essential for full credit, this will be indicated in the question paper and in the mark scheme. In all other instances, the correct answer to a calculation should be given full credit, even if no supporting working is shown.
- Where the candidate uses a valid method which is not covered by the mark scheme, award equivalent marks for reaching equivalent stages.
- Where an answer makes use of a candidate's own incorrect figure from previous working, the 'own figure rule' applies: full marks will be given if a correct and complete method is used. Further guidance will be included in the mark scheme where necessary and any exceptions to this general principle will be noted.

**4 Annotation:**

- For point marking, ticks can be used to indicate correct answers and crosses can be used to indicate wrong answers. There is no direct relationship between ticks and marks. Ticks have no defined meaning for levels of response marking.
- For levels of response marking, the level awarded should be annotated on the script.
- Other annotations will be used by examiners as agreed during standardisation, and the meaning will be understood by all examiners who marked that paper.





**Annotations guidance for centres**

Examiners use a system of annotations as a shorthand for communicating their marking decisions to one another. Examiners are trained during the standardisation process on how and when to use annotations. The purpose of annotations is to inform the standardisation and monitoring processes and guide the supervising examiners when they are checking the work of examiners within their team. The meaning of annotations and how they are used is specific to each component and is understood by all examiners who mark the component.

We publish annotations in our mark schemes to help centres understand the annotations they may see on copies of scripts. Note that there may not be a direct correlation between the number of annotations on a script and the mark awarded. Similarly, the use of an annotation may not be an indication of the quality of the response.

The annotations listed below were available to examiners marking this component in this series.

**Annotations**

Annotation	Meaning
	Correct point
	Incorrect point
<b>BOD</b>	Benefit of doubt
<b>REP</b>	Repetition
	Answer unclear
<b>NOM</b>	Used in the 10-mark planning Q in Section B to indicate wrong method
<b>E</b>	Used in the 10-mark planning Q in Section B to indicate ethics included
<b>NAQ</b>	Not answering question
<b>SEEN</b>	
	Supportive point
<b>B</b>	Used in the 10-mark planning Q in Section B to indicate bullet point included
<b>NE</b>	Used in the 10-mark planning Q in Section B to indicate no ethics included

**Generic levels of response marking grids****Table A: AO2 Application**

The table should be used to mark the 10 mark ‘Plan a study’ **questions (9, 10, 11 and 12)**.

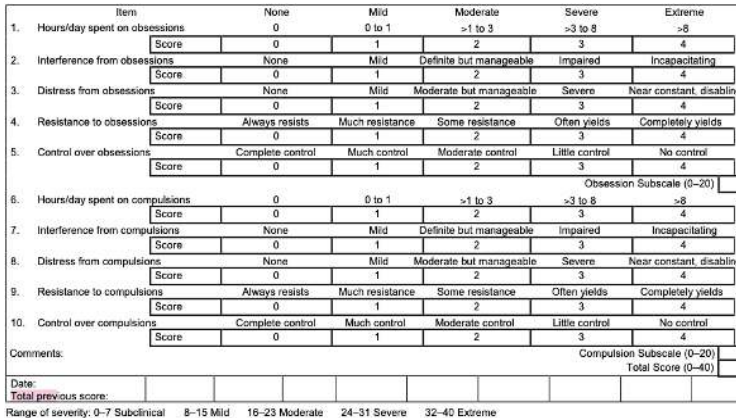
Level	Description	Marks
5	<p>The response:</p> <ul style="list-style-type: none"> <li>• uses an appropriate method as required by the question.</li> <li>• describes a good range of appropriate method-specific features with accurate detail.</li> <li>• describes a good range of appropriate general methodological features with accurate detail.</li> <li>• shows very good understanding and the plan is coherent and is sufficient for replication.</li> <li>• clearly applies knowledge of psychological methodology and terminology involved in planning a study.</li> <li>• Uses and shows good understanding of ethical guidelines.</li> </ul>	9–10
4	<p>The response:</p> <ul style="list-style-type: none"> <li>• uses an appropriate method as required by the question.</li> <li>• describes a range of appropriate method-specific features in detail.</li> <li>• describes a range of appropriate general methodological features with some in detail.</li> <li>• shows good understanding and the plan is coherent.</li> <li>• applies knowledge of psychological methodology and terminology involved in planning a study.</li> <li>• uses ethical guidelines appropriately.</li> </ul>	7–8
3	<p>The response:</p> <ul style="list-style-type: none"> <li>• uses an appropriate method as required by the question.</li> <li>• describes a range of appropriate method-specific features although these may lack detail.</li> <li>• describes some general methodological features although these may lack detail.</li> <li>• shows limited understanding and the plan has some coherence.</li> <li>• applies some knowledge of psychological methodology and terminology involved in planning a study.</li> <li>• refers to ethical guidelines.</li> </ul>	5–6
2	<p>The response:</p> <ul style="list-style-type: none"> <li>• uses an appropriate method as required by the question.</li> <li>• identifies (lists) some appropriate method-specific features.</li> <li>• identifies (lists) a limited range of appropriate general methodological features.</li> <li>• shows little understanding and the plan would be difficult or impossible to replicate.</li> <li>• makes some attempt to apply knowledge of psychological methodology and terminology involved in planning a study.</li> <li>• ethical guidelines listed or absent.</li> </ul>	3–4

Level	Description	Marks
1	<p>The response:</p> <ul style="list-style-type: none"><li>• may not use the method required by the question.</li><li>• may not answer the question set.</li><li>• identifies a few general and/or method-specific features and detail is limited.</li><li>• shows very little understanding and the plan would be impossible to replicate.</li><li>• makes a limited attempt to apply knowledge of psychological methodology and terminology involved in planning a study.</li></ul>	1–2
0	<ul style="list-style-type: none"><li>• No response worthy of credit.</li><li>• The candidate describes the study listed on the syllabus.</li><li>• The plan is unethical.</li></ul>	0

Question	Answer	Marks
1	<b>In the key study by Freeman (2003) using virtual reality (VR) to investigate persecutory ideation, comments were made by the participants about the avatars.</b>	
1(a)	<p><b>Give <u>one</u> positive and <u>one</u> negative comment made by the participants about the avatars.</b></p> <p>Syllabus: 1.1.1 Key study using virtual reality to investigate persecutory ideation: Freeman et al. (2003).</p> <p>Marks: Award 2 marks for each appropriate answer (exact words or very close to). 1 mark partial answer ('half' an answer such as 'They were ignorant' missing 'an unfriendly')</p> <p>Definitive answers:</p> <hr/> <p><b>TABLE 2.</b> A Selection of Comments Made About the Avatars (Each Comment is From a Different Participant)</p> <hr/> <p>Positive</p> <p>'Friendly people just being friendly and offering a smile'</p> <p>'People were nicer than real people'</p> <p>'Part of a game (flirting but being shy)'</p> <p>'It was nice when they smiled, made me feel welcome.'</p> <p>'They looked friendly - that was my overall impression'</p> <p>'I smiled and chuckled'</p> <p>Negative</p> <p>'They were very ignorant and unfriendly'</p> <p>'Sometimes appeared hostile, sometimes rude'</p> <p>'It was their space: you're the stranger.'</p> <p>'They were telling me to go away'</p> <p>'One person was very shy and another had hated me'</p> <p>'The two women looked more threatening'</p> <p>'Some were intimidating'</p> <p>Note: 1 mark for 'they (looked/seemed/were/appeared) friendly'</p> <p>Note: do not credit 'opposites'. e.g. they looked friendly (is 1 mark) but they looked unfriendly (=0 not 2)</p>	<b>4</b>



Question	Answer	Marks
1(b)	<p><b>Suggest how the comments about avatars could be analysed.</b></p> <p>Marks: Award 2 marks for an appropriate suggestion stated and applied to study with detail / elaboration / example. Award 1 mark for an appropriate suggestion identified but not applied.</p> <p>Answers may include (<u>other appropriate responses to be credited</u>).</p> <ul style="list-style-type: none"> <li>• content analysis (transforming qualitative data into quantitative data (1 mark) so the number of each type of positive and negative comment can be categorized (2 marks))</li> <li>• categories could be decided by a panel of judges (1 mark) and then each comment made about the avatar by a participant allocated to a category (2 marks)</li> <li>• the number of times the same comment about an avatar was made could be tallied (1 mark) and descriptive statistics applied to this data (2 marks)</li> <li>• could count the number of specific words (1 mark) such as 'friendly' (2 marks)</li> </ul> <p>Note: 0 marks for 'positive and negative' with no elaboration or example.</p>	2
1(c)	<p><b>Explain <u>one</u> strength and <u>one</u> weakness of collecting <u>qualitative data</u> to investigate schizophrenia using avatars in VR.</b></p> <p>Marks: Up to 2 marks for each strength and up to 2 marks for each weakness: Award 2 marks for an appropriate strength/weakness stated and applied as required by the question with detail / elaboration / example. Award 1 mark for an appropriate strength/weakness stated but not applied.</p> <p>Answers may include (<u>other appropriate responses to be credited</u>):</p> <p>Strengths:</p> <ul style="list-style-type: none"> <li>• allows participants to express their view not just give a number (1 mark) such as when making comments about avatars such as 'I smiled and chuckled' (2 marks)</li> <li>• provides a wide range of views from participants that researchers may not have thought about (1 mark) such as the range shown in Table 2. (2 marks)</li> </ul> <p>Weaknesses:</p> <ul style="list-style-type: none"> <li>• qualitative data does not allow for comparisons to be made easily with other participants (1 mark) so when positive or negative comments are made about avatars these cannot be easily compared (2 marks)</li> <li>• qualitative data might need judges to assess words for meaning (1 mark) because without this, conclusions about the use of avatars might be ambiguous (2 marks)</li> </ul>	4

Question	Answer	Marks
2	<b>Obsessive-compulsive disorder (OCD) can be measured using psychometric tests such as the Yale-Brown Obsessive-Compulsive Scale (Y-BOCS).</b>	
2(a)	<p><b>Outline the scale used to assess question items on the Y-BOCS.</b></p> <p>Syllabus 1.5.1 Diagnostic criteria for obsessive-compulsive disorder Measures: Yale-Brown Obsessive-Compulsive Scale (Y-BOCS).</p> <p>Marks: Award 1 mark for each correct component (2 marks max)</p>  <p><b>Definitive answer:</b></p> <ul style="list-style-type: none"> <li>• 5-point scale</li> <li>• scale has a range from 0 to 4</li> <li>• scale has a verbal range from none through mild, moderate, severe to extreme</li> <li>• each question has a different descriptor but which matches overall scale</li> </ul> <p>Note no marks for number of questions (10 items) or examples of questions. Also, no credit for how total score is assessed (min score 0, max 40)</p>	2
2(b)	<p><b>Suggest <u>one</u> way that the reliability of the Y-BOCS could be tested.</b></p> <p>Marks: Award 2 marks for an appropriate suggestion and applied to study with detail / elaboration / example. Award 1 mark for an appropriate suggestion but not applied.</p> <p>Answers may include (<u>other appropriate responses to be credited</u>):</p> <ul style="list-style-type: none"> <li>• test-retest where the test is repeated at a later date (1 mark). The Y-BOCS could be given to the <b>same</b> participant on different occasions (2 marks)</li> <li>• the split-half method involves splitting the test into two and administering each half of the test to the same person. (1 mark) The Y-BOCS scores from the two halves should show a strong correlation (2 marks)</li> </ul> <p>Note: no marks for identification of term only.</p>	2

Question	Answer	Marks
2(c)	<p><b>Explain <u>one</u> strength and <u>one</u> weakness of using psychometric tests to measure OCD.</b></p> <p>Marks: Up to 2 marks for each strength and up to 2 marks for each weakness: Award 2 marks for an appropriate strength/weakness stated and applied as required by the question with detail / elaboration / example. Award 1 mark for an appropriate strength/weakness stated but not applied.</p> <p>Answers may include (<u>other appropriate responses to be credited</u>):</p> <p><b>Strengths</b></p> <ul style="list-style-type: none"> <li>• a psychometric test includes items as defined by ICD as typical of people with OCD and any person can be assessed in relation to the norm (1 mark) such as 'control over compulsions' (2 marks).</li> <li>• psychometric tests produce quantitative data allowing comparisons between people and the same person over time (1 mark) such as 'hours/days spent on obsessions' (2 marks).</li> </ul> <p><b>Weaknesses</b></p> <ul style="list-style-type: none"> <li>• psychometric tests do not take into account individual differences, aspects unique to the person's OCD (1 mark).</li> <li>• tests may not allow a person to express their feelings (1 mark) about their specific rituals (2 marks).</li> </ul>	<b>4</b>

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3	<b>The key study by North et al. (2003) expected participants to spend more money in the classical music condition than in the pop music condition.</b>																																																																							
3(a)(i)	<div><p style="text-align: center;">TABLE 2 Means (and Standard Deviations) by Music Condition and MANOVA and Tukey HSD Results</p><table><tr><th>Variable in £</th><th>Classical Music</th><th>Pop Music</th><th>No Music</th><th>Total</th><th>F</th><th>p</th></tr><tr><td>Starters</td><td>4.917<sup>ab</sup> (1.047)</td><td>4.038<sup>a</sup> (1.818)</td><td>3.930<sup>b</sup> (1.834)</td><td>4.275 (1.670)</td><td>4.17</td><td>0.017</td></tr><tr><td>Main Course</td><td>14.720 (1.447)</td><td>14.519 (1.344)</td><td>14.487 (1.058)</td><td>14.571 (1.2840)</td><td>0.38</td><td>0.684</td></tr><tr><td>Dessert</td><td>3.424 (1.534)</td><td>2.554 (1.818)</td><td>2.746 (2.032)</td><td>2.892 (1.838)</td><td>2.40</td><td>0.095</td></tr><tr><td>Coffee</td><td>1.068<sup>a</sup> (0.646)</td><td>0.802 (0.682)</td><td>0.535<sup>a</sup> (0.772)</td><td>0.793 (0.731)</td><td>5.41</td><td>0.005</td></tr><tr><td>Bar</td><td>3.510 (2.073)</td><td>3.060 (1.607)</td><td>2.981 (1.456)</td><td>3.174 (1.723)</td><td>1.33</td><td>0.267</td></tr><tr><td>Wine</td><td>4.875 (3.928)</td><td>4.489 (3.738)</td><td>5.054 (4.343)</td><td>4.802 (3.990)</td><td>0.26</td><td>0.771</td></tr><tr><td>Total drink</td><td>8.385 (4.125)</td><td>7.550 (3.336)</td><td>8.035 (4.593)</td><td>7.975 (4.030)</td><td>0.48</td><td>0.621</td></tr><tr><td>Total food</td><td>24.130<sup>ab</sup> (2.243)</td><td>21.912<sup>a</sup> (2.627)</td><td>21.697<sup>b</sup> (3.332)</td><td>22.531 (2.969)</td><td>8.89</td><td>&lt; 0.001</td></tr><tr><td>Total spend</td><td>32.515<sup>ab</sup> (4.358)</td><td>29.462<sup>a</sup> (4.248)</td><td>29.732<sup>b</sup> (6.156)</td><td>30.507 (5.158)</td><td>4.37</td><td>0.014</td></tr></table><p>NOTE: <i>df</i> = 2, 138 in all cases. Within each row, means marked by matching subscripts differ significantly (<i>p</i> &lt; .05).</p></div> <div><p><b>State what was found about total spend across the three conditions of the independent variable.</b></p><p>Syllabus: 2.1.2 Key study on musical style and restaurant customers' spending: North et al. (2003). Marks: Award 1 mark for a partial answer, 2 marks for example or contrast</p><p>Definitive answer:</p><ul style="list-style-type: none"><li>• most money spent when <b>classical music</b> being played (1 mark) with £32 515 (2 marks)</li><li>• least money spent when <b>pop music</b> being played (1 mark) with £29 462 (2 marks)</li><li>• no music in the middle (1 mark) £29.732</li></ul></div>	Variable in £	Classical Music	Pop Music	No Music	Total	F	p	Starters	4.917 <sup>ab</sup> (1.047)	4.038 <sup>a</sup> (1.818)	3.930 <sup>b</sup> (1.834)	4.275 (1.670)	4.17	0.017	Main Course	14.720 (1.447)	14.519 (1.344)	14.487 (1.058)	14.571 (1.2840)	0.38	0.684	Dessert	3.424 (1.534)	2.554 (1.818)	2.746 (2.032)	2.892 (1.838)	2.40	0.095	Coffee	1.068 <sup>a</sup> (0.646)	0.802 (0.682)	0.535 <sup>a</sup> (0.772)	0.793 (0.731)	5.41	0.005	Bar	3.510 (2.073)	3.060 (1.607)	2.981 (1.456)	3.174 (1.723)	1.33	0.267	Wine	4.875 (3.928)	4.489 (3.738)	5.054 (4.343)	4.802 (3.990)	0.26	0.771	Total drink	8.385 (4.125)	7.550 (3.336)	8.035 (4.593)	7.975 (4.030)	0.48	0.621	Total food	24.130 <sup>ab</sup> (2.243)	21.912 <sup>a</sup> (2.627)	21.697 <sup>b</sup> (3.332)	22.531 (2.969)	8.89	< 0.001	Total spend	32.515 <sup>ab</sup> (4.358)	29.462 <sup>a</sup> (4.248)	29.732 <sup>b</sup> (6.156)	30.507 (5.158)	4.37	0.014	2
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3(a)(ii)	<div><p><b>State what was found about spending on wine.</b></p><p>Marks: Award 1 mark for a partial answer, 2 marks for example or contrast.</p><p>Definitive answer:</p><ul style="list-style-type: none"><li>• spending on wine was greatest in the no music condition (1 mark)</li><li>• £5.05 (+1 mark)</li><li>• compared with classical music or pop music (+1 mark)</li></ul></div>	2																																																																						

Question	Answer	Marks
3(b)	<p><b>Suggest <u>one</u> way the effect of classical music on behaviour in a restaurant could be investigated, other than by spending money.</b></p> <p>Marks: Award 2 marks for an appropriate suggestion and applied to study with detail / elaboration / example. Award 1 mark for an appropriate suggestion but not applied.</p> <p>Answers may include (<u>other appropriate responses to be credited</u>):</p> <ul style="list-style-type: none"> <li>• observation of how many times the same people return to the restaurant (in a six-month time period) (1 mark) comparing classical/pop/no music conditions (2 marks)</li> <li>• observation of how long (in minutes) people stay in the restaurant (1 mark) comparing classical/pop/no music conditions (2 marks)</li> <li>• recording how many 'extra's' are ordered such as dessert and/or coffee (1 mark) comparing classical/pop/no music conditions (2 marks)</li> <li>• questionnaire asking diners about social media postings (1 mark) whether classical/pop/no music conditions leave most positive reviews (2 marks)</li> </ul>	2
3(c)	<p><b>Give <u>two</u> reasons why generalisations <u>cannot</u> be made about musical style and restaurant customers' spending from one study.</b></p> <p>Marks: Up to 2 marks for each 'cannot generalise' ×2 Award 2 marks for an appropriate 'cannot generalise' stated and applied as required by the question with detail / elaboration / example. Award 1 mark for an appropriate 'cannot generalise' stated but not applied. Answers may include (<u>other appropriate responses to be credited</u>):</p> <p>Cannot generalise:</p> <ul style="list-style-type: none"> <li>• one restaurant is not typical of all restaurants (1 mark), in the North et al. study it was classed as a relatively 'up-market' establishment in rural Leicestershire (2 marks)</li> <li>• classical music was synergistic with the restaurant confirmed by the results (classical and upmarket) (1 mark) however, there may have been other variables involved so it cannot be assumed that the same findings will apply to all up-market restaurants (2 marks)</li> <li>• playing classical and pop music does not represent all types of music played in restaurants (1 mark) and so the findings about different types of music resulting in more spending might be different if conducted in another location (2 marks).</li> </ul>	4

Question	Answer	Marks
4(a)	<p><b>Explain what is meant by the term ‘wayfinding’ when in a shopping mall.</b></p> <p>Syllabus: 2.2.1 wayfinding in shopping malls; factors affecting wayfinding such as signs and you are here maps, including a study, e.g. Dogu and Erkip (2000).</p> <p>Marks: Award 1 mark for each correct explanation.</p> <p>Answers may include (<u>other appropriate responses to be credited</u>):</p> <ul style="list-style-type: none"> <li>• wayfinding is finding one’s way around (1 mark)</li> <li>• wayfinding is the ability to know where we are (1 mark)</li> <li>• plan a route/navigate correctly to where we are going (1 mark)</li> </ul> <p>Note: answers do not need to be related to a shopping mall</p>	2
4(b)	<p><b>Suggest how wayfinding could be investigated, other than in a shopping mall.</b></p> <p>Marks: Award 2 marks for an appropriate suggestion stated and with detail / elaboration / example. Award 1 mark for an appropriate suggestion identified but no detail / elaboration / example.</p> <p>Answers may include (<u>other appropriate responses to be credited</u>):</p> <ul style="list-style-type: none"> <li>• conduct a field experiment in a maze (1 mark) and ask participants to find their way out as quickly as possible, using their cognitive map of the maze (2 marks).</li> <li>• conduct a field experiment where participants do not know where they are and they have to find their way to an end point that might be 10 miles away (2 marks).</li> </ul> <p>Note: 0 mark for identifying a location; needs a reason (‘in a park’ with no reason why =0)</p>	2
4(c)	<p><b>Explain <u>two</u> strengths of conducting research on wayfinding in shopping malls.</b></p> <p>Marks: Up to 2 marks for each strength X2 Award 2 marks for an appropriate strength stated and applied as required by the question with detail / elaboration / example. Award 1 mark for an appropriate strength stated but not applied.</p> <p>Answers may include (<u>other appropriate responses to be credited</u>):</p> <p>Strengths</p> <ul style="list-style-type: none"> <li>• location in mall is where people shop (1 mark) and so a shopping mall is the best place to ask them questions about that mall (2 marks)</li> <li>• information can be gathered about the use of existing signage (1 mark) which can then be improved if it does not assist wayfinding (2 marks)</li> <li>• information can be gathered from people about ease or difficulty in wayfinding (1 mark) to inform future mall design (2 marks)</li> </ul>	4

Question	Answer	Marks
5	<b>From the key study by Yokley and Glenwick (1984) on improving medical adherence using community interventions:</b>	
5(a)	<p><b>Outline <u>two</u> dependent variables (dependent measures) recorded by Yokley and Glenwick.</b></p> <p>Syllabus: 3.2.3 Key study on improving medical adherence using community interventions: Yokley and Glenwick (1984).</p> <p>Marks: Award 2 marks for a detailed outline. Award 1 mark for a partial outline.</p> <p>Definitive answers: three measures considered most relevant to inoculation promotion were selected:</p> <ul style="list-style-type: none"> <li>the <i>number</i> of target children (1 mark) receiving one or more inoculations at the clinic (2 marks)</li> <li>the <i>number</i> of target children attending the clinic (1 mark) (for any reason) (2 marks)</li> <li>the total <i>number</i> of inoculations/vaccinations/immunisations (1 mark) received by target children (2 marks).</li> <li><i>number</i> of children immunised =1; parents taking children to be immunised =0</li> </ul>	4
5(b)	<p><b>Suggest <u>one</u> way that parents could receive information about the importance of inoculations for their children, other than by post or telephone.</b></p> <p>Marks: Award 2 marks for an appropriate suggestion and applied to study with detail / elaboration / example. Award 1 mark for an appropriate suggestion identified but not applied.</p> <p>Answers may include (<u>other appropriate responses to be credited</u>):</p> <ul style="list-style-type: none"> <li>advertisements on television (1 mark) a 'famous person/celebrity' could present an item (+ 1 mark)</li> <li>school teachers could inform parents/parents' evening (1 mark)</li> <li>school teachers could 'provide information' teaching their children in class (1 mark)</li> <li>send parents an email (1 mark) with detail (2 marks)</li> <li>a fear arousal OR providing information campaign (1 mark) with detail such as 'from a reliable source such as doctor' (2 marks)</li> <li>what specific vaccination/where to get it/when (added to any of above +1 mark)</li> </ul> <p>Note: 'about the importance of inoculations for children' (0 marks) Note: identification of way = 1 mark e.g. 'by email' =1 Note: 0 marks for 'telephone or phone <i>call</i>' Credit for text by phone or email by phone.</p>	2

Question	Answer	Marks
5(c)	<p><b>Explain <u>two</u> strengths of gathering objective data on inoculation adherence.</b></p> <p>Marks: Up to 2 marks for each strength x2 Award 2 marks for an appropriate strength stated and applied as required by the question with detail / elaboration / example. Award 1 mark for an appropriate strength stated but not applied.</p> <p>Answers may include (<b>other appropriate responses to be credited</b>): Strengths</p> <ul style="list-style-type: none"> <li>• objective data is fact (1 mark) and the number of children receiving inoculations/ attending the clinic is unambiguous (2 marks)</li> <li>• objective data is derived from a source that has no subjectivity (1 mark) and the number of children receiving inoculations/attending the clinic is unambiguous (2 marks)</li> <li>• gathering objective data in this way is valid (1 mark) children receive their vaccination or they do not (2 marks)</li> <li>• the data collected will allow a comparison to see trends/changes (1 mark) in inoculations over time (2 marks).</li> <li>• objective data lends itself to quantitative analysis (1 mark) so data can be analysed to see patterns in inoculation uptake (2 marks).</li> </ul>	<b>4</b>

Question	Answer	Marks
6(a)	<p><b>Outline what is meant by a visual analogue scale to measure pain.</b></p> <p>Syllabus 3.3.2 psychometric measures and visual rating scales:</p> <ul style="list-style-type: none"> <li>• McGill pain questionnaire</li> <li>• visual analogue scale</li> </ul> <p>Marks: Award 2 marks for a detailed outline. Award 1 mark for a partial outline.</p> <p>Answers may include (<b>other appropriate responses to be credited</b>):</p> <ul style="list-style-type: none"> <li>• an instrument used to measure pain on a continuum from no pain to extreme pain (1 mark).</li> <li>• the patient marks on a line or points to the place which best represents their pain (+1 mark)</li> <li>• many variations (e.g. 'box scale') with and without numbers included on the scale- outlined (+1 mark)</li> <li>• 'smiley faces' is also a visual analogue scale (so +1 for description)</li> </ul>	<b>2</b>



Question	Answer	Marks
6(b)	<p><b>Suggest <u>one</u> way in which the validity of a visual analogue scale could be tested.</b></p> <p>Marks: Award 2 marks for an appropriate suggestion and applied to study with detail / elaboration / example. Award 1 mark for an appropriate suggestion but not applied.</p> <p>Answers may include (<u>other appropriate responses to be credited</u>).</p> <ul style="list-style-type: none"> <li>• criterion validity by comparing a VAS to other measures of pain (1 mark) and if the two scores have a strong correlation the VAS could be said to be valid (2 marks)</li> <li>• construct validity by seeing if the VAS matches up with theoretical ideas about what it is supposed to be measuring (1 mark) and if it does the VAS could be said to be valid (2 marks).</li> <li>• ecological validity: does the VAS scale apply to real life (1 mark) does the scale (on paper) reflect real life experiences of people with pain (2 marks)</li> </ul> <p>Note: no marks for identification of term only.</p>	2
(c)	<p><b>Explain <u>two</u> strengths of using a visual analogue scale to measure acute pain.</b></p> <p>Marks: Up to 2 marks for each strength ×2 Award 2 marks for an appropriate strength stated and applied as required by the question with detail / elaboration / example. Award 1 mark for an appropriate strength stated but not applied.</p> <p>Answers may include (<u>other appropriate responses to be credited</u>): Strengths:</p> <ul style="list-style-type: none"> <li>• it collects quantitative data allowing analysis and comparisons (1 mark)</li> <li>• it can detect change in pain over time being more sensitive to small changes if the VAS used has a 0-100 scale (1 mark)</li> <li>• it is more valid because patients feel that their pain is represented on a scale (1 mark)</li> <li>• answer related to acute pain such as headache, broken bone, trapped finger, cut, etc. (+1 mark)</li> </ul>	4

Question	Answer	Marks
7	<b>From the key study by Claypoole and Szalma (2019) on electronic performance monitoring:</b>	
7(a)(i)	<p><b>Outline <u>two</u> features of the sample used in this study.</b></p> <p>Syllabus: 4.3.2 Key study looking at concentration levels when being monitored: Claypoole and Szalma (2019)</p> <p>Marks: Award 1 mark for each correct feature (2 max)</p> <p>Definitive answers:</p> <ul style="list-style-type: none"> <li>• 106 participants</li> <li>• 65 female, 41 male</li> <li>• average age 20.57 years</li> <li>• all undergraduates/students</li> <li>• at a university in the United States</li> </ul>	<b>2</b>
7(a)(ii)	<p><b>Outline how participants were recruited for this study.</b></p> <p>Marks: Award 1 mark for each correct feature (2 max)</p> <p>Definitive answers:</p> <ul style="list-style-type: none"> <li>• recruited through a psychology experiment website (1 mark)</li> <li>• at a large university in the southeastern United States (+1 mark)</li> <li>• incentive of course credits for completing the study (+1 mark).</li> </ul> <p>Note: the sampling technique was <i>voluntary</i>, but 0 marks as question asks <i>how</i> recruited.</p> <p>Note: 'replied to an advertisement' alone =0 'course credits' alone =0</p>	<b>2</b>
7(b)	<p><b>Suggest the effect that an alternative location could have had on the results of this study.</b></p> <p><b>Marks:</b> Award 2 marks for an appropriate suggestion stated and applied to study with detail / elaboration / example. Award 1 mark for an appropriate suggestion identified but not applied.</p> <p><b>Answers may include</b> (<u>other appropriate responses to be credited</u>).</p> <ul style="list-style-type: none"> <li>• increase (or decrease) in validity because of laboratory/organisation (1 mark)</li> <li>• increase (or decrease) in ecological validity because of laboratory/organisation (1 mark)</li> <li>• the study was conducted at a university, not in an organisation (1 mark)</li> <li>• the participants knew their behaviour being monitored and may behave differently in laboratory/organisation (+1 mark).</li> <li>• extraneous variables such as noise controlled or not affecting EPM (+1)</li> </ul>	<b>2</b>

Question	Answer	Marks
7(c)	<p><b>Explain <u>two</u> strengths of the use of random allocation in this study.</b></p> <p>Marks: Up to 2 marks for each strength ×2 Award 2 marks for an appropriate strength stated and applied as required by the question with detail / elaboration / example. Award 1 mark for an appropriate strength stated but not applied.</p> <p>Answers may include (<u>other appropriate responses to be credited</u>): Strengths</p> <ul style="list-style-type: none"> <li>no participant bias: The participant does not choose which condition they are in and so they cannot bias the study (1 mark) the participant does not know whether they are in the electronic performance or control condition. (2 marks)</li> <li>no experimenter bias: The experimenter cannot bias the study (1 mark) the experimenter does not know whether they are in the electronic performance or control condition (2 marks)</li> </ul>	<b>4</b>

Question	Answer	Marks
8(a)	<p><b>Outline what is meant by the term ‘social loafing’ using an example from any organisation.</b></p> <p>Syllabus: 4.3.2 individual and group performance focusing on social facilitation and social loafing including definitions, drive theory and evaluation apprehension, social impact theory.</p> <p>Marks: Award 1 marks for outline. Award 1 mark for correct example.</p> <p>Answers may include:</p> <ul style="list-style-type: none"> <li>social loafing refers to the "decrease in individual effort when performing in groups as compared to when they perform alone" (Latane, Williams, &amp; Harkins, 1979, p. 822).</li> <li>Examples:</li> <li>during discussion sessions where only one or two people come up with all the ideas while the rest do nothing more than agree.</li> <li>A Zoom/Teams meeting of 50 members makes it easy for individuals to turn off their cameras, mute their microphones, and do other activities.</li> <li>Earley et al. (1993) when responsibility was shared by a group, highly individualistic people performed poorly in comparison to collectivists who performed better in situations with high shared responsibility.</li> </ul> <p>Note 0 marks for the Ringlemann study. He was prof at a school of agricultural engineering. Participants were agricultural workers BUT pulling on rope was not an agricultural task.</p>	<b>2</b>

Question	Answer	Marks
8(b)	<p><b>Suggest <u>one</u> way that social loafing can be reduced in a meeting in an organisation.</b></p> <p>Marks: Award 2 marks for an appropriate suggestion applied to question with detail / elaboration / example. Award 1 mark for an appropriate suggestion identified but not applied.</p> <p>Answers may include (<u>other appropriate responses to be credited</u>):</p> <ul style="list-style-type: none"> <li>managers should clearly outline all the tasks required of each individual (1 mark) and assign a task for each person making everyone accountable for their part in the project (+1 mark)</li> <li>work with individuals; ask for their views, their comments, make them contribute (1 mark) with relevant example/elaboration (+1 mark)</li> <li>recognise individual contributions and reward each member individually (1 mark) with relevant example/elaboration (+1 mark)</li> <li>supervise individuals irregularly – no-one knows when they will be checked (1 mark) with relevant example/elaboration (+1 mark)</li> </ul>	2
8(c)	<p><b>Explain <u>two</u> strengths of studying social loafing in a work environment.</b></p> <p>Marks: Up to 2 marks for each strength ×2: Award 2 marks for an appropriate strength stated and applied as required by the question with detail / elaboration / example. Award 1 mark for an appropriate strength stated but not applied.</p> <p>Answers may include (<u>other appropriate responses to be credited</u>):</p> <ul style="list-style-type: none"> <li>studying social loafing can identify guilty individuals who can be re-trained to work at appropriate levels (1 mark) which results in a more productive and efficient work environment (2 marks)</li> <li>if social loafing is eliminated, all members of a team can work happily with the confidence that every team member is 'pulling their weight' (1 mark) which might result in a more cohesive group of workers or increase group performance (2 marks)</li> <li>if social loafing is eliminated then productivity can be at optimum levels or even increased (1 mark) which is positive for the management and healthy for the organisation (2 marks).</li> </ul>	4

Question	Answer	Marks		
9(a)	<p><b>Plan a study using an observation to investigate which type of compulsion is most common in people diagnosed with obsessive-compulsive disorder (OCD).</b></p> <p><b>Your plan must include details about:</b></p> <ul style="list-style-type: none"><li><b>structured observation or unstructured observation</b></li><li><b>type(s) of data.</b></li></ul> <p>Use Table A: AO2 Application to mark candidate responses to this question. Credit both general features and specific features of the plan.</p> <table><tr><td>The <b>specific</b> features of the plan <u>should</u> include:<ul style="list-style-type: none"><li><b>structured or unstructured</b></li><li>covert or over</li><li>controlled or naturalistic</li><li>participant or non-participant</li><li>number of observers (inter-rater reliability)</li><li>behavioural categories</li><li>could include: event or time sampling</li></ul></td><td>The <b>general</b> features of the plan <u>should</u> include (if appropriate):<ul style="list-style-type: none"><li>sample and sampling technique</li><li>ethical guidelines</li><li>a procedure</li><li>a location</li><li><b>type of data</b>, analysis of data, use of descriptive statistics</li><li>an aim or hypothesis (directional or non-directional)/null hypothesis</li><li>steps for making the study valid and reliable</li></ul></td></tr></table> <p>Credit other elements of the plan as appropriate using the marking grid.</p>	The <b>specific</b> features of the plan <u>should</u> include: <ul style="list-style-type: none"><li><b>structured or unstructured</b></li><li>covert or over</li><li>controlled or naturalistic</li><li>participant or non-participant</li><li>number of observers (inter-rater reliability)</li><li>behavioural categories</li><li>could include: event or time sampling</li></ul>	The <b>general</b> features of the plan <u>should</u> include (if appropriate): <ul style="list-style-type: none"><li>sample and sampling technique</li><li>ethical guidelines</li><li>a procedure</li><li>a location</li><li><b>type of data</b>, analysis of data, use of descriptive statistics</li><li>an aim or hypothesis (directional or non-directional)/null hypothesis</li><li>steps for making the study valid and reliable</li></ul>	10
The <b>specific</b> features of the plan <u>should</u> include: <ul style="list-style-type: none"><li><b>structured or unstructured</b></li><li>covert or over</li><li>controlled or naturalistic</li><li>participant or non-participant</li><li>number of observers (inter-rater reliability)</li><li>behavioural categories</li><li>could include: event or time sampling</li></ul>	The <b>general</b> features of the plan <u>should</u> include (if appropriate): <ul style="list-style-type: none"><li>sample and sampling technique</li><li>ethical guidelines</li><li>a procedure</li><li>a location</li><li><b>type of data</b>, analysis of data, use of descriptive statistics</li><li>an aim or hypothesis (directional or non-directional)/null hypothesis</li><li>steps for making the study valid and reliable</li></ul>			

Question	Answer	Marks														
9(b)	<b>For <u>one</u> piece of psychological knowledge on which your plan is based:</b>															
9(b)(i)	<p><b>Describe this psychological knowledge.</b> Syllabus: 1.5.1 diagnostic criteria for obsessive-compulsive disorder (ICD-11) focusing on types of obsessions and compulsions, including a study, e.g. Rapoport (1989) ‘Charles’.</p> <p>Description: should focus on compulsions. Common ones include:</p> <table><tr><td>ritualistic acts: such as excessive hand washing</td><td>cleaning: cleaning items</td></tr><tr><td>checking: items such as locking doors, that a switch is ‘off’</td><td>hoarding items</td></tr><tr><td>counting, ordering or arranging personal possessions</td><td></td></tr></table> <p>Details of ‘Charles’ might be included because of his excessive washing behaviour.</p> <table><tr><th>Marks</th><th>Description</th></tr><tr><td>3–4</td><td>The knowledge is appropriate. Relevant points are correctly described in good detail.</td></tr><tr><td>1–2</td><td>Basic points are identified with some elaboration and understanding. The answer lacks detail (a sentence or two).</td></tr><tr><td>0</td><td>No creditable response</td></tr></table>	ritualistic acts: such as excessive hand washing	cleaning: cleaning items	checking: items such as locking doors, that a switch is ‘off’	hoarding items	counting, ordering or arranging personal possessions		Marks	Description	3–4	The knowledge is appropriate. Relevant points are correctly described in good detail.	1–2	Basic points are identified with some elaboration and understanding. The answer lacks detail (a sentence or two).	0	No creditable response	<b>4</b>
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Question	Answer	Marks										
9(b)(ii)	<p><b>Explain how you used <u>two</u> features of this psychological knowledge to plan your study.</b></p> <p>Candidates should explain how the psychological knowledge described in <b>(b)(i)</b> has informed their plan in part <b>(a)</b>. For each feature:</p> <table><tr><th>Marks</th><th>Description</th></tr><tr><td>2</td><td>Suitable answer that relates a feature and explains how the feature was used, expanded or modified to make it appropriate to the plan. The knowledge has clearly been applied to the plan.</td></tr><tr><td>1</td><td>Basic answer that identifies a feature</td></tr><tr><td>0</td><td>No creditable response</td></tr><tr><td>Note</td><td>1 mark for explanation of follow on from <b>(b)(i)</b>; 1 mark for explanation appearing in <b>(a)</b> ×2</td></tr></table> <p>Example: I would use a structured observation with behavioural categories for checking, counting, cleaning and ritualistic behaviours and tally the behaviours for each person with OCD to see which of these behaviours is most common. I would use the case study of 'Charles' to identify the behaviours of washing and how data was gathered in that study.</p>	Marks	Description	2	Suitable answer that relates a feature and explains how the feature was used, expanded or modified to make it appropriate to the plan. The knowledge has clearly been applied to the plan.	1	Basic answer that identifies a feature	0	No creditable response	Note	1 mark for explanation of follow on from <b>(b)(i)</b> ; 1 mark for explanation appearing in <b>(a)</b> ×2	4
Marks	Description											
2	Suitable answer that relates a feature and explains how the feature was used, expanded or modified to make it appropriate to the plan. The knowledge has clearly been applied to the plan.											
1	Basic answer that identifies a feature											
0	No creditable response											
Note	1 mark for explanation of follow on from <b>(b)(i)</b> ; 1 mark for explanation appearing in <b>(a)</b> ×2											
9(c)(i)	<p><b>Explain <u>one</u> reason for your choice of a structured observation or unstructured observation.</b></p> <p>Candidates must use the choice of structured or unstructured observation stated in (a).</p> <p>Award 2 marks: reason is given and applied to the plan Award 1 mark: reason is given without being applied to the plan Example</p> <ul style="list-style-type: none"><li>• a structured observation uses behaviour checklists so observers know exactly what they are looking for; it is more reliable than unstructured observation (1 mark) related to study (2 marks)</li><li>• a structured observation uses behaviour checklists so two observers can independently record behaviour and their reliability checked (1 mark) related to study (2 marks)</li><li>• a structured observation can be used as a technique to measure the DV in an experiment (1 mark) related to study (2 marks)</li><li>• an unstructured observation can be used as a pilot study (1 mark) related to study (2 marks)</li><li>• an unstructured observation can be used when it is not known what specific behaviours should be observed (1 mark) related to study (2 marks)</li><li>• an unstructured observation can be used to refine the range of behaviours for further study (1 mark) related to study (2 marks)</li></ul>	2										

Question	Answer	Marks
9(c)(ii)	<p><b>Explain <u>one</u> weakness of your choice of a structured observation or unstructured observation.</b></p> <p>Candidates must use the observation feature stated in (c)(i)</p> <p>Award 2 marks: weakness is given and applied to the plan Award 1 mark: weakness is given without being applied to the plan</p> <p>Example</p> <ul style="list-style-type: none"> <li>• a structured observation may not include all the categories that need to be observed and so important behaviours are not recorded (1 mark) related to study (2 marks)</li> <li>• a structured observation might not have clearly defined categories and be too general (e.g. record counting, but counting what?) (1 mark) related to study (2 marks)</li> <li>• an unstructured observation means that it could be difficult to record all behaviours and so some might be missed (1 mark) related to study (2 marks)</li> <li>• an unstructured observation means that checking the reliability of observers would be problematic (1 mark) related to study (2 marks)</li> </ul>	<b>2</b>
9(c)(iii)	<p><b>Explain <u>one</u> reason for your choice of type(s) of data.</b></p> <p>Candidates must use the type(s) of data stated in (a).</p> <p>Award 2 marks: reason is given and applied to the plan Award 1 mark: reason is given without being applied to the plan</p> <p>Example</p> <ul style="list-style-type: none"> <li>• quantitative data can be statistically analysed by researchers (1 mark) related to plan (2 marks)</li> <li>• qualitative data can allow participants to provide reasons for their answer (1 mark) related to plan (2 marks)</li> <li>• both quantitative and qualitative data can be gathered to provide 'best of both worlds' (1 mark) related to plan (2 marks)</li> </ul>	<b>2</b>



Question	Answer	Marks		
10(a)	<p><b>Plan a study using an interview to investigate the effect of background noise on the taste of food eaten at an outdoor market.</b></p> <p><b>Your plan must include details about:</b></p> <ul style="list-style-type: none"><li>• <b>interview format</b></li><li>• <b>sampling technique</b></li></ul> <p>Use Table A: AO2 Application to mark candidate responses to this question. Credit both general features and specific features of the plan.</p> <table><tr><td><p>The <b>specific</b> features of the plan <u>should</u> include:</p><ul style="list-style-type: none"><li>• interview technique (telephone or face-to-face)</li><li>• <b>interview format (structured, unstructured, semi-structured).</b></li><li>• question format (open and/or closed)</li><li>• examples of questions</li><li>• question scoring/interpretation</li><li>• number of questions</li></ul></td><td><p>The <b>general</b> features of the plan <u>should</u> include (if appropriate):</p><ul style="list-style-type: none"><li>• sample and <b>sampling technique</b></li><li>• ethical guidelines</li><li>• a procedure</li><li>• a location</li><li>• type of data, analysis of data, use of descriptive statistics</li><li>• an aim or hypothesis (directional or non-directional)/null hypothesis</li><li>• steps for making the study valid and reliable</li></ul></td></tr></table> <p>Credit other elements of the plan as appropriate using the marking grid.</p>	<p>The <b>specific</b> features of the plan <u>should</u> include:</p> <ul style="list-style-type: none"><li>• interview technique (telephone or face-to-face)</li><li>• <b>interview format (structured, unstructured, semi-structured).</b></li><li>• question format (open and/or closed)</li><li>• examples of questions</li><li>• question scoring/interpretation</li><li>• number of questions</li></ul>	<p>The <b>general</b> features of the plan <u>should</u> include (if appropriate):</p> <ul style="list-style-type: none"><li>• sample and <b>sampling technique</b></li><li>• ethical guidelines</li><li>• a procedure</li><li>• a location</li><li>• type of data, analysis of data, use of descriptive statistics</li><li>• an aim or hypothesis (directional or non-directional)/null hypothesis</li><li>• steps for making the study valid and reliable</li></ul>	10
<p>The <b>specific</b> features of the plan <u>should</u> include:</p> <ul style="list-style-type: none"><li>• interview technique (telephone or face-to-face)</li><li>• <b>interview format (structured, unstructured, semi-structured).</b></li><li>• question format (open and/or closed)</li><li>• examples of questions</li><li>• question scoring/interpretation</li><li>• number of questions</li></ul>	<p>The <b>general</b> features of the plan <u>should</u> include (if appropriate):</p> <ul style="list-style-type: none"><li>• sample and <b>sampling technique</b></li><li>• ethical guidelines</li><li>• a procedure</li><li>• a location</li><li>• type of data, analysis of data, use of descriptive statistics</li><li>• an aim or hypothesis (directional or non-directional)/null hypothesis</li><li>• steps for making the study valid and reliable</li></ul>			

Question	Answer	Marks								
10(b)	<b>For <u>one</u> piece of psychological knowledge on which your plan is based:</b>									
10(b)(i)	<p><b>Describe this psychological knowledge.</b></p> <p>Syllabus: 2.1.2. Sound and consumer behaviour. background noise focusing on how sound and noise affect the perception of food taste including reasons why sound influences taste, including a study, e.g. Woods et al. (2011) study 1 or study 2.</p> <p>Abstract: Woods et al. (2010): We investigated the effects of auditory background noise on the perception of gustatory food properties (sugar level, salt level), food crunchiness and food liking. Participants blindly consumed different foods whilst passively listening to either no sound, or quiet or loud background white noise. The foods were then rated in terms of sweetness, saltiness and liking (Experiment 1) or in terms of overall flavour, crunchiness and liking (Experiment 2). Reported <b>sweetness</b> and <b>saltiness</b> was significantly <b>lower</b> in the <b>loud</b> compared to the quiet sound conditions (Experiment 1), but <b>crunchiness</b> was reported to be <b>more intense</b> (Experiment 2). This suggests that food properties unrelated to sound (sweetness, saltiness) and those conveyed via auditory channels (crunchiness) are differentially affected by background noise. A relationship between ratings of the liking of background noise and ratings of the liking of the food was also found (Experiment 2). We conclude that <b>background sound unrelated to food diminishes</b> gustatory food properties (<b>saltiness, sweetness</b>) which is suggestive of a cross-modal contrasting or attentional effect, whilst enhancing food crunchiness.</p> <table><tr><th>Marks</th><th>Description</th></tr><tr><td>3–4</td><td>The knowledge is appropriate. Relevant points are correctly described in good detail.</td></tr><tr><td>1–2</td><td>Basic points are identified with some elaboration and understanding. The answer lacks detail (a sentence or two).</td></tr><tr><td>0</td><td>No creditable response</td></tr></table>	Marks	Description	3–4	The knowledge is appropriate. Relevant points are correctly described in good detail.	1–2	Basic points are identified with some elaboration and understanding. The answer lacks detail (a sentence or two).	0	No creditable response	4
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Question	Answer	Marks										
10(b)(ii)	<p><b>Explain how you used <u>two</u> features of this psychological knowledge to plan your study.</b></p> <p>Candidates should explain how the psychological knowledge described in <b>(b)(i)</b> has informed their plan in part <b>(a)</b>. For each feature:</p> <table><tr><td>Marks</td><td>Description</td></tr><tr><td>2</td><td>Suitable answer that relates a feature and explains how the feature was used, expanded or modified to make it appropriate to the plan. The knowledge has clearly been applied to the plan.</td></tr><tr><td>1</td><td>Basic answer that identifies a feature</td></tr><tr><td>0</td><td>No creditable response</td></tr><tr><td>Note</td><td>1 mark for explanation of follow on from <b>(b)(i)</b>; 1 mark for explanation appearing in <b>(a)</b> ×2</td></tr></table> <p>Example: I would choose a food stall and then play different types of background noise whilst participants were eating their food. I would then use a structured interview to ask them about the saltiness, sweetness and crunchiness of their food. These could be compared according to the type of noise.</p>	Marks	Description	2	Suitable answer that relates a feature and explains how the feature was used, expanded or modified to make it appropriate to the plan. The knowledge has clearly been applied to the plan.	1	Basic answer that identifies a feature	0	No creditable response	Note	1 mark for explanation of follow on from <b>(b)(i)</b> ; 1 mark for explanation appearing in <b>(a)</b> ×2	4
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10(c)(i)	<p><b>Explain <u>one</u> reason for your choice of interview format.</b></p> <p>Candidates must use the interview format stated in (a). Award 2 marks: reason is given and applied to the plan Award 1 mark: reason is given without being applied to the plan</p> <p>Example:</p> <ul style="list-style-type: none"><li>• a structured interview was used so all participants received the same questions in the same order (1 mark) related to plan (2 marks).</li><li>• a semi structured interview was used so although there were fixed questions there was also the option to ask questions that might arise during the interview (1 mark) related to plan (2 marks)</li><li>• an unstructured interview was used so participants had the flexibility so answer in any way they pleased (1 mark) related to plan (2 marks).</li></ul>	2										

Question	Answer	Marks
10(c)(ii)	<p><b>Explain <u>one</u> weakness of your choice of interview format.</b></p> <p>Candidates must use the interview format stated in (c)(i).</p> <p>Award 2 marks: weakness is given and applied to the plan Award 1 mark: weakness is given without being applied to the plan</p> <p>Example (depends on choice of format):</p> <ul style="list-style-type: none"> <li>the use of unstructured interview meant that answers could not be compared easily (1 mark) related to study (2 marks)</li> <li>the use of a structured interview means there is no opportunity to ask ad hoc questions or explore answers in more detail (1 mark) related to study (2 marks)</li> <li>the use of a semi-structured interview – might mean the time taken to complete the interview is too long if many ad hoc questions are asked (1 mark) related to study (2 marks)</li> </ul>	<b>2</b>
10(c)(iii)	<p><b>Explain <u>one</u> reason for your choice of sampling technique.</b></p> <p>Candidates must use the sampling technique stated in (a)</p> <p>Award 2 marks: reason is given and applied to the plan Award 1 mark: reason is given without being applied to the plan</p> <p>Example:</p> <ul style="list-style-type: none"> <li>a random sample was chosen so everyone in the target population has an equal chance of participating (1 mark) related to plan (2 marks)</li> <li>an opportunity sample was chosen because large numbers can be obtained relatively more easily than other methods (1 mark) related to plan (2 marks)</li> <li>a volunteer sample was chosen because people are willing and more likely to participate; (1 mark) related to plan (2 marks).</li> </ul>	<b>2</b>

Question	Answer	Marks		
11(a)	<p><b>Plan a study using an online questionnaire to investigate differences between adult males and adult females in rational non-adherence to medical requests.</b></p> <p><b>Your plan must include details about:</b></p> <ul style="list-style-type: none"><li>• <b>closed questions</b></li><li>• <b>sampling technique</b></li></ul> <p>Use Table A: AO2 Application to mark candidate responses to this question. Credit both general features and specific features of the plan.</p> <table><tr><td>The <b>specific</b> features of the plan <u>should</u> include:<ul style="list-style-type: none"><li>• technique (paper/pencil, online, postal)</li><li>• <b>format (open and/or closed)</b></li><li>• examples of questions</li><li>• question scoring/interpretation</li><li>• number of questions</li></ul></td><td>The <b>general</b> features of the plan <u>should</u> include (if appropriate):<ul style="list-style-type: none"><li>• sample and <b>sampling technique</b></li><li>• ethical guidelines</li><li>• a procedure</li><li>• a location</li><li>• type of data, analysis of data, use of descriptive statistics</li><li>• an aim or hypothesis (directional or non-directional)/null hypothesis</li><li>• steps for making the study valid and reliable</li></ul></td></tr></table> <p>Credit other elements of the plan as appropriate using the marking grid.</p>	The <b>specific</b> features of the plan <u>should</u> include: <ul style="list-style-type: none"><li>• technique (paper/pencil, online, postal)</li><li>• <b>format (open and/or closed)</b></li><li>• examples of questions</li><li>• question scoring/interpretation</li><li>• number of questions</li></ul>	The <b>general</b> features of the plan <u>should</u> include (if appropriate): <ul style="list-style-type: none"><li>• sample and <b>sampling technique</b></li><li>• ethical guidelines</li><li>• a procedure</li><li>• a location</li><li>• type of data, analysis of data, use of descriptive statistics</li><li>• an aim or hypothesis (directional or non-directional)/null hypothesis</li><li>• steps for making the study valid and reliable</li></ul>	10
The <b>specific</b> features of the plan <u>should</u> include: <ul style="list-style-type: none"><li>• technique (paper/pencil, online, postal)</li><li>• <b>format (open and/or closed)</b></li><li>• examples of questions</li><li>• question scoring/interpretation</li><li>• number of questions</li></ul>	The <b>general</b> features of the plan <u>should</u> include (if appropriate): <ul style="list-style-type: none"><li>• sample and <b>sampling technique</b></li><li>• ethical guidelines</li><li>• a procedure</li><li>• a location</li><li>• type of data, analysis of data, use of descriptive statistics</li><li>• an aim or hypothesis (directional or non-directional)/null hypothesis</li><li>• steps for making the study valid and reliable</li></ul>			

Question	Answer	Marks								
11(b)	<b>For <u>one</u> piece of psychological knowledge on which your plan is based:</b>									
11(b)(i)	<p><b>Describe this psychological knowledge.</b></p> <p>Syllabus: 3.2.1 Types of non-adherence and reasons why patients do not adhere. explanations of why patients do not adhere: – rational non-adherence, including a study, e.g. Laba et al. (2012)</p> <p>Description: Patients make a rational decision not to adhere. They might believe that the treatment will cause more problems than it solves. Two studies likely: (1) Bulpitt (1998) studied male participants taking a drug for hypertension. Because of side effects many men made the rational decision to stop taking the medicine. (2) Laba et al. (2012) list 6 factors affecting the decision to continue medication: immediate and long-term medication harms and benefits, cost, and regimen had a significant influence on medication choice. Respondents with private health insurance appeared less sensitive to cost than those without private health insurance.</p> <table><tr><th>Marks</th><th>Description</th></tr><tr><td>3–4</td><td>The knowledge is appropriate. Relevant points are correctly described in good detail.</td></tr><tr><td>1–2</td><td>Basic points are identified with some elaboration and understanding. The answer lacks detail (a sentence or two).</td></tr><tr><td>0</td><td>No creditable response</td></tr></table>	Marks	Description	3–4	The knowledge is appropriate. Relevant points are correctly described in good detail.	1–2	Basic points are identified with some elaboration and understanding. The answer lacks detail (a sentence or two).	0	No creditable response	<b>4</b>
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Question	Answer	Marks										
11(b)(ii)	<p><b>Explain how you used <u>two</u> features of this psychological knowledge to plan your study.</b></p> <p>Candidates should explain how the psychological knowledge described in <b>(b)(i)</b> has informed their plan in part <b>(a)</b>.</p> <p>For each feature:</p> <table><tr><th>Marks</th><th>Description</th></tr><tr><td>2</td><td>Suitable answer that relates a feature and explains how the feature was used, expanded or modified to make it appropriate to the plan. The knowledge has clearly been applied to the plan.</td></tr><tr><td>1</td><td>Basic answer that identifies a feature</td></tr><tr><td>0</td><td>No creditable response</td></tr><tr><td>Note</td><td>1 mark for explanation of follow on from <b>(b)(i)</b>; 1 mark for explanation appearing in <b>(a)</b> ×2</td></tr></table> <p>Example: An online questionnaire would be given to adult male and adult female participants. One closed question could be “Do you take your prescribed medicine: always/ often/sometimes/never”. One open question could be “Have you ever stopped taking a prescribed medicine? If so, please explain your reasons for doing this”.</p>	Marks	Description	2	Suitable answer that relates a feature and explains how the feature was used, expanded or modified to make it appropriate to the plan. The knowledge has clearly been applied to the plan.	1	Basic answer that identifies a feature	0	No creditable response	Note	1 mark for explanation of follow on from <b>(b)(i)</b> ; 1 mark for explanation appearing in <b>(a)</b> ×2	4
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11(c)(i)	<p><b>Explain <u>one</u> reason for your choice of closed questions.</b></p> <p>Candidates must use the choice of closed questions stated in (a).</p> <p>Award 2 marks: reason is given and applied to the plan Award 1 mark: reason is given without being applied to the plan</p> <p>Example:</p> <ul style="list-style-type: none"><li>• answers are in the same format for all participants (1 mark) related to plan (2 marks)</li><li>• answers may be easy to score/analyse (1 mark) related to plan (2 marks)</li><li>• relatively large numbers of participants can be questioned relatively quickly (1 mark) related to plan (2 marks)</li></ul>	2										

Question	Answer	Marks
11(c)(ii)	<p><b>Explain <u>one</u> weakness with your choice of closed questions.</b></p> <p>Candidates must use the choice of closed questions stated in (c)(i).</p> <p>Award 2 marks: weakness is given and applied to the plan Award 1 mark: weakness is given without being applied to the plan Example:</p> <ul style="list-style-type: none"> <li>• participants have no opportunity to express a range of feelings or explain their behaviour stating 'yes' for example, does not allow participants to explain how they feel (1 mark) related to plan (2 marks)</li> <li>• participants can only respond with the answer options they have which might be forced (4-point scale)</li> <li>• limited (5-point scale) (1 mark) related to plan (2 marks)</li> </ul>	<b>2</b>
11(c)(iii)	<p><b>Explain <u>one</u> reason for your choice of sampling technique.</b></p> <p>Candidates must use the choice of sampling technique stated in (c)(i).</p> <p>Award 2 marks: reason is given and applied to the plan Award 1 mark: reason is given without being applied to the plan Example:</p> <ul style="list-style-type: none"> <li>• a random sample was chosen so everyone in the target population has an equal chance of participating (1 mark) related to plan (2 marks)</li> <li>• an opportunity sample was chosen because large numbers can be obtained relatively more easily than other methods. (1 mark) related to plan (2 marks)</li> <li>• a volunteer sample was chosen because people are willing and more likely to participate; (1 mark) related to plan (2 marks)</li> </ul>	<b>2</b>



Question	Answer	Marks								
12(a)	<p><b>Plan an experiment to investigate the effectiveness of a reward system to reduce the number of accidents in a factory where clothes are made.</b></p> <p><b>Your plan must include details about:</b></p> <ul style="list-style-type: none"><li>• <b>experimental design</b></li><li>• <b>type of experiment</b></li></ul> <p>Use Table A: AO2 Application to mark candidate responses to this question. Credit both general features and specific features of the plan.</p> <table><tr><td>The <b>specific</b> features of the plan <u>should</u> include:<ul style="list-style-type: none"><li>• <b>type of experiment</b></li><li>• independent variable</li><li>• dependent variable</li><li>• controls</li><li>• <b>choice of experimental design.</b></li></ul>If appropriate:<ul style="list-style-type: none"><li>• counterbalancing, random allocation (RCT)</li><li>• single blind/double blind</li><li>• other appropriate features</li></ul></td><td>The <b>general</b> features of the plan <u>should</u> include (if appropriate):<ul style="list-style-type: none"><li>• sample and sampling technique</li><li>• ethical guidelines</li><li>• a procedure</li><li>• a location</li><li>• type of data, analysis of data, use of descriptive statistics</li><li>• an aim or hypothesis (directional or non-directional)/null hypothesis</li><li>• steps for making the study valid and reliable</li></ul></td></tr></table> <p>Credit other elements of the plan as appropriate using the marking grid.</p>	The <b>specific</b> features of the plan <u>should</u> include: <ul style="list-style-type: none"><li>• <b>type of experiment</b></li><li>• independent variable</li><li>• dependent variable</li><li>• controls</li><li>• <b>choice of experimental design.</b></li></ul> If appropriate: <ul style="list-style-type: none"><li>• counterbalancing, random allocation (RCT)</li><li>• single blind/double blind</li><li>• other appropriate features</li></ul>	The <b>general</b> features of the plan <u>should</u> include (if appropriate): <ul style="list-style-type: none"><li>• sample and sampling technique</li><li>• ethical guidelines</li><li>• a procedure</li><li>• a location</li><li>• type of data, analysis of data, use of descriptive statistics</li><li>• an aim or hypothesis (directional or non-directional)/null hypothesis</li><li>• steps for making the study valid and reliable</li></ul>	10						
The <b>specific</b> features of the plan <u>should</u> include: <ul style="list-style-type: none"><li>• <b>type of experiment</b></li><li>• independent variable</li><li>• dependent variable</li><li>• controls</li><li>• <b>choice of experimental design.</b></li></ul> If appropriate: <ul style="list-style-type: none"><li>• counterbalancing, random allocation (RCT)</li><li>• single blind/double blind</li><li>• other appropriate features</li></ul>	The <b>general</b> features of the plan <u>should</u> include (if appropriate): <ul style="list-style-type: none"><li>• sample and sampling technique</li><li>• ethical guidelines</li><li>• a procedure</li><li>• a location</li><li>• type of data, analysis of data, use of descriptive statistics</li><li>• an aim or hypothesis (directional or non-directional)/null hypothesis</li><li>• steps for making the study valid and reliable</li></ul>									
12(b)	<b>For <u>one</u> piece of psychological knowledge on which your plan is based:</b>									
12(b)(i)	<p><b>Describe this psychological knowledge.</b></p> <p>Syllabus: 4.4.3 Health and safety. reducing accidents at work: token economy, including a study, e.g. Fox et al. (1987).</p> <p>Description: Fox et al. (1987) studied the use of a token economy system at two open-cast mines. Employees could earn stamps/tokens to gain rewards for working without time lost for injury; not being involved in accidental damage to equipment; and behaviour that prevented accidents or injuries. Stamps were lost for unsafe behaviour that could cause accidents. The token economy is based on the learning approach and Skinner’s positive reinforcement (and this explanation alone receives credit).</p> <table><tr><th>Marks</th><th>Description</th></tr><tr><td>3–4</td><td>The knowledge is appropriate. Relevant points are correctly described in good detail.</td></tr><tr><td>1–2</td><td>Basic points are identified with some elaboration and understanding. The answer lacks detail (a sentence or two).</td></tr><tr><td>0</td><td>No creditable response</td></tr></table>	Marks	Description	3–4	The knowledge is appropriate. Relevant points are correctly described in good detail.	1–2	Basic points are identified with some elaboration and understanding. The answer lacks detail (a sentence or two).	0	No creditable response	4
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Question	Answer	Marks										
12(b)(ii)	<p><b>Explain how you used <u>two</u> features of this psychological knowledge to plan your study.</b></p> <p>Candidates should explain how the psychological knowledge described in <b>(b)(i)</b> has informed their plan in part <b>(a)</b></p> <p>For each feature:</p> <table><tr><th>Marks</th><th>Description</th></tr><tr><td>2</td><td>Suitable answer that relates a feature and explains how the feature was used, expanded or modified to make it appropriate to the plan. The knowledge has clearly been applied to the plan.</td></tr><tr><td>1</td><td>Basic answer that identifies a feature</td></tr><tr><td>0</td><td>No creditable response</td></tr><tr><td>Note</td><td>1 mark for explanation of follow on from <b>(b)(i)</b>; 1 mark for explanation appearing in <b>(a)</b> ×2</td></tr></table> <p>Example: In two clothes factories one would be a control and the other would be given a reward (the IV) in the form of a token (like Fox et al.). A year later the number of accidents (the DV) would be compared to see if the token system was effective.</p>	Marks	Description	2	Suitable answer that relates a feature and explains how the feature was used, expanded or modified to make it appropriate to the plan. The knowledge has clearly been applied to the plan.	1	Basic answer that identifies a feature	0	No creditable response	Note	1 mark for explanation of follow on from <b>(b)(i)</b> ; 1 mark for explanation appearing in <b>(a)</b> ×2	4
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12(c)(i)	<p><b>Explain <u>one</u> reason for your choice of experimental design.</b></p> <p>Candidates must use the experimental design stated in (a). Award 2 marks: appropriate independent or related design is given, applied to the plan and worded correctly. Award 1 mark: appropriate independent or related design is given, with an attempt to apply to the plan. Partial answer. Award 0 mark: no creditable response. The design is incorrect or there is no attempt to apply it to the plan to the plan (only definition provided).</p> <p>Example</p> <ul style="list-style-type: none"><li>an independent design was chosen because it allows an experimental group to be compared directly to a control group or one treatment group with another (1 mark) related to plan (2 marks)</li><li>a repeated design would control participant variables (1 mark) related to plan (2 marks)</li></ul>	2										

Question	Answer	Marks
12(c)(ii)	<p><b>Explain <u>one</u> weakness of your choice of experimental design.</b></p> <p>Candidates must use the design stated in (c)i  Award 2 marks: weakness is given and applied to the plan  Award 1 mark: weakness is given without being applied to the plan</p> <p>Example:</p> <ul style="list-style-type: none"> <li>• with an independent design there is no control over participant variables (1 mark) related to study (2 marks)</li> <li>• a repeated measures design would not work because the same participant would do two (or more) conditions and the effect of the first might influence the second (and third) (1 mark) related to study (2 marks)</li> <li>• with a repeated measures design there is the possibility of order effects (1 mark) related to study (2 marks)</li> <li>• with a repeated measures design there is the possibility that the participant is more likely to work out the aim of the experiment (1 mark) related to study (2 marks)</li> <li>• with an independent design more participants are needed (1 mark) related to study (2 marks)</li> </ul>	<b>2</b>
12(c)(iii)	<p><b>Explain <u>one</u> reason for your choice of type of experiment.</b></p> <p>Candidates must use the choice of experiment stated in (a).</p> <p>Award 2 marks: reason is given and applied to the plan  Award 1 mark: reason is given without being applied to the plan</p> <p>Examples</p> <ul style="list-style-type: none"> <li>• laboratory experiments have high levels of control, so the DV is more likely to be caused by the IV (1 mark) example from part (a) of plan (2 marks)</li> <li>• field experiment perhaps more difficult to control but possible to have high levels of ecological validity (1 mark) example from part (a) of plan (2 marks)</li> </ul>	<b>2</b>